

12th ConTEL – INTERNATIONAL CONFERENCE ON TELECOMMUNICATIONS

JUNE 26–28, 2013

Zagreb, CROATIA

<http://www.contel.hr/>**Special Session on eAccessibility and User Experience (eAUX)****Organizer:**

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New ICT services and emerging digital content being provided for users daily represent an extraordinary enabler for business opportunities, education and infotainment. However, a significant number of users face particular difficulties in benefiting fully from them, and they need enhanced skills to tackle that digital barrier. eAccessibility is a strategy undertaken to identify and overcome barriers that may inhibit or prevent people with specific access needs from being able to successfully use the resource as intended, and participate fully in society. eAccessibility is also one of the major activities of European Commission's Digital Agenda for Europe, aiming to enhance digital literacy, skills and inclusion.

Human-computer interaction (HCI), as a mature research discipline, offers numerous approaches for development of efficient user interfaces and means of people interacting with technology. Nevertheless, taking into account all aspects of a user experience (UX) with the system, product or service represents a challenge regarding the dynamic nature of person's experience, its subjectivity, and the specificities of concerned user group(s). The challenge is even more expressed if users depend on an augmentative and alternative communication (AAC), combining different methods to replace or supplement natural speech and/or writing with symbols. User experience design (UED) fully encompasses traditional HCI design, and extends it by addressing all aspects of a product or service as perceived by users.

The goal of this Special Session is to share and discuss research, clinical and industrial results on developing and applying Information and Communication Technologies (ICT) systems for people with special communication needs. Multidisciplinary approach is beneficial, involving the aspects of software engineering, computer science, education and rehabilitation sciences, speech therapy, psychology, and design. The original submissions are solicited on topics related to the R&D issues and solutions in the field of eAccessibility of new ICT services and various digital resources, with emphasis on new mainstream technology (smartphones, tablets) and related user experience design.

Authors are encouraged to submit their contributions related to the Special Session main theme – eAccessibility and User Experience – and especially the following topics:

- Concepts and case studies of eAccessibility and e-Inclusion in general,
- ICT-based services for augmentative and alternative communication,
- Participatory design for people with complex communication needs,
- ICT-related education on eAccessibility and user-centered design,
- Usability and accessibility focused requirements engineering,
- Novel methods and case studies in user experience design,
- User interface and content adaptation in AAC services,
- Context aware agents for user experience evaluation.

Paper should be formatted according to the general conference paper format, and submitted through EDAS (select the special session under topics).

The deadline for Full Papers is March 6, 2013.

The paper submission, review, and publication rules are the same as for the general conference.